

## Annexure A

### Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Time
Customer care	Mr. Ramesh Patel	14 <sup>th</sup> Floor Solitaire Sky, opp. Gujarat Vidhyapith, Ashram Road, Ahmedabad-380014	079-69153600	<a href="mailto:ramesh@investmentoronline.com">ramesh@investmentoronline.com</a>	10 : 00 AM to 6:00 PM
Head of Customer care	Mr. Harshad Patel	14 <sup>th</sup> Floor Solitaire Sky, opp. Gujarat Vidhyapith, Ashram Road, Ahmedabad-380014	079-69153612	<a href="mailto:harshad@investmentoronline.com">harshad@investmentoronline.com</a>	09 : 00 AM to 5:30 PM
Compliance Officer	Mr. Dilip Patel	14 <sup>th</sup> Floor Solitaire Sky, opp. Gujarat Vidhyapith, Ashram Road, Ahmedabad-380014	079-69153605	<a href="mailto:dilip@investmentoronline.com">dilip@investmentoronline.com</a>	09 : 00 AM to 6:00 PM
Director	Ms. Rupam Patel	14 <sup>th</sup> Floor Solitaire Sky, opp. Gujarat Vidhyapith, Ashram Road, Ahmedabad-380014	079-69153601	<a href="mailto:rupam@investmentoronline.com">rupam@investmentoronline.com</a>	10 : 00 AM to 6:00 PM

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